

## HOMELESSNESS SUPPORT SERVICES (HSS)

### THE HOMELESSNESS SUPPORT SERVICES PROGRAM PROVIDES:

- Access to medium term transitional accommodation with support for young people aged 15–25 years who are experiencing/are at risk of homelessness. The accommodation available includes: shared independent, shared lead tenant; shared and sole properties for young pregnant and parenting women, families and couples.
- Support to maintain housing and access to private rental, public and other housing options.
- Ongoing assistance and/or referral for support with issues such as: legal, use of alcohol and other drugs, counselling, mental health, domestic violence, budgeting/debt, employment/education, child-related needs, etc.
- Family Access Network also provides a transitional accommodation response for LGBTIQ+ young people. This response offers both a shared lead tenant property and a shared independent property solely for young people who identify as part of the LGBTIQ+ community.
- Referrals for supported transitional accommodation are to be made by workers via the Specialist Homelessness Information Platform (SHIP) Vacancy Management System, or a young person seeking support directly can contact Opening Doors (1800 825 955) for intake. For those wanting to access LGBTIQ+ THM Support, referrals can be made by the young person themselves or via a support worker by contacting a member of the HSS team directly.

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